

TERMS OF USE

1. INTRODUCTION

- 1.1. **Acceptance of Terms:** By accessing or using the website and the services provided by That Unconventional Lawyer (the “**Firm**”) through any means, including but not limited to visiting or browsing the website, engaging via telephone, email, or in-person consultations, you (the “**User**”) agree to be bound by these Terms of Use (“**Terms**”), along with our Privacy Policy and any other applicable agreements. The act of accessing our services indicates that you have read, understood, and consented to adhere to these Terms. These Terms constitute a legally binding agreement between you, the User, and the Firm, enforceable under the laws of India. If you do not accept these Terms in full, you must cease using our services immediately.
- 1.2. **Overview of Services Offered:** The Firm provides a comprehensive suite of legal services focused on strategic legal drafting, in-depth legal research, and expert legal consultation. Our offerings include, but are not limited to, drafting Non-Disclosure Agreements, Shareholders Agreements, various terms and policies, and handling legal complaints and notices. We also specialize in producing scholarly legal articles, assisting in journal publications, and providing content creation for legal professionals and law offices. Our services aim to cater to the unique needs of each client, providing tailored legal solutions that are crafted with precision and critical attention to detail. Our commitment is to deliver these services with a quick turnaround, ensuring high standards of quality and client satisfaction.
- 1.3. **Geographical Considerations and International Use:** As a global provider of legal services, The Firm caters to clients from diverse jurisdictions including, but not limited to, India, the United States of America (USA), Canada, the United Kingdom (UK), the European Union (EU), and several other countries across continents. Users accessing our services from different geographical locations are advised that while the website may be accessible worldwide, the materials and content provided by the Firm are designed to comply with the laws of India and may not be appropriate or available for use in other jurisdictions. By accessing our services globally, you agree that you are responsible for compliance with your local laws, if and to the extent local laws are applicable. Any use of our services should not be construed as the Firm engaging in

any activity that falls under the jurisdiction of a state other than India, and disputes under these Terms will be governed by the laws of India, without regard to its conflict of law provisions.

2. ELIGIBILITY AND ACCESS

2.1. **User Representations Regarding Age and Competence:** Access to and use of the services provided by the Firm are intended solely for individuals who are eighteen (18) years of age or older. By accessing and using our services, you represent and warrant that you are of legal age to form a binding contract and are not a person barred from receiving services under the laws of India or other applicable jurisdiction. In cases where you have authorized a minor under your guardianship to use our services, you recognize that you are fully responsible for: the online conduct of such minor; controlling the minor's access to and use of our services; and the consequences of any misuse by the minor. You acknowledge that some of the content on our website may not be suitable for children and you agree to supervise all usage by minors of this website under your name.

2.2. **Accessibility and Non-Discrimination Statement:** The Firm is committed to ensuring that our services are accessible to individuals with disabilities. Our goal is to provide a website that is accessible to the widest possible audience, regardless of technology or ability. We actively work to increase the accessibility and usability of our website and in doing so adhere to many of the available standards and guidelines. This Firm does not discriminate on the basis of race, color, national origin, sex, age, or disability in its activities and services. In adherence to the principles of equity and justice, we ensure that all individuals have equal rights to avail themselves of our services and legal resources.

2.3. **Changes to Terms and Conditions:** The Firm reserves the right, at its sole discretion, to modify or replace these Terms of Use at any time. If a revision is material, we will make reasonable efforts to provide at least thirty (30) days' notice prior to any new terms taking effect. What constitutes a material change will be determined at our sole discretion. By continuing to access or use our services after those revisions become effective, you agree to be bound by the revised terms. If you do not agree to the new terms, you are no longer authorized to use the services. We encourage visitors to

frequently check this page for any changes to the Terms of Use. Your continued use of this site after any change in these Terms of Use will constitute your acceptance of such change.

3. INTELLECTUAL PROPERTY RIGHTS

3.1. **Ownership and Proprietary Rights:** All content available through the services of the Firm, including but not limited to text, graphics, logos, images, data compilations, and software, is the property of the Firm or its content suppliers and is protected by India and international copyright and trademark laws. The compilation of all content on this service is the exclusive property of the Firm and is also protected by India and international copyright laws. This Firm reserves all rights not expressly granted in and to the website and its content. The use of our services does not grant you ownership of any intellectual property rights in our services or the content you access.

3.2. **Restrictions on Use of Materials:** The content and materials available through the Firm's services are intended for the personal, non-commercial use of our clients and may not be copied, reproduced, distributed, transmitted, broadcast, displayed, sold, licensed, or otherwise exploited for any other purposes whatsoever without the prior written consent of the Firm. All rights not expressly granted herein are reserved to the Firm and its licensors. You may not use any meta tags or any other hidden text utilizing the Firm's name or trademarks without the express written consent of the Firm. Any unauthorized use terminates the permission or license granted by the Firm.

3.3. **Prohibited Uses:** In accessing any part of the Firm's services, you agree not to use the services for any purposes that are unlawful or prohibited by these Terms. You may not use the services in any manner that could damage, disable, overburden, or impair any the Firm server, or the network(s) connected to any the Firm server, or interfere with any other party's use and enjoyment of any services. You may not attempt to gain unauthorized access to any services, other accounts, computer systems, or networks connected to any the Firm server or to any of the services, through hacking, password mining, or any other means. You may not obtain or attempt to obtain any materials or information through any means not intentionally made available through the services. Specifically, you shall not circumvent or manipulate our fee structure, the billing process, or fees owed to the Firm.

4. CONTENT AND USER CONDUCT

- 4.1. **User-Generated Content Guidelines:** Users of the Firm's website and services may have the opportunity to post content, such as comments or articles, on various sections of the website. It is imperative that all User-generated content complies with the intellectual property rights of others and does not contain any illegal, defamatory, offensive, or otherwise objectionable material. Content should be relevant to the legal topics discussed and must not include advertisements or solicitations. We reserve the right to review and moderate any User content and remove any material that does not adhere to our standards.
- 4.2. **Monitoring and Enforcement:** The Firm reserves the right to monitor all activities on its digital platforms and to investigate any reported or apparent violation of our Terms of Use. We retain the discretion to enforce these terms through any means we deem appropriate, including but not limited to removing offending content, suspending or terminating the account of violators, and cooperating with law enforcement authorities in prosecuting User who violate the law. Any decision by us to remove or refuse to process any information or content is final and does not waive or affect our right to take any other or additional action.
- 4.3. **Third-Party Content and Hyperlinks:** This website may contain links to third-party websites and include content provided by external sources, neither of which are under the control of the Firm. While we endeavor to provide links only to those sites that meet our standards and respect for privacy, we are not responsible for the content, security, practices, or policies of such sites. Access to any third-party sites is at your own risk, and we strongly advise you to review their terms and privacy policies. The inclusion of third-party content or links does not imply any endorsement or validation by us of the content or the site.

5. SPECIFIC TERMS

- 5.1. **Legal Consultation and Strategy Sessions:** The Firm provides legal consultation and strategy sessions that are designed to comprehensively address the specific needs of our clients. These sessions are available by appointment and can be conducted in-

person, via teleconference, or through other digital platforms as may be convenient to our clients. During these consultations, clients can expect to receive strategic advice tailored to their particular legal concerns, drawing from our extensive experience across various jurisdictions, including, but not limited to, India, the USA, Canada, the UK, the EU, and more. All consultations are conducted under strict confidentiality agreements to protect the interests of our clients. It is understood that these consultations do not, in themselves, establish an attorney-client relationship, and should not be construed as formal legal advice until a retainer agreement is duly signed.

5.2. **Drafting Services for Various Agreements and Policies:** Our Firm offers specialized drafting services tailored to the unique requirements of each client. This includes but is not limited to drafting Non-Disclosure Agreements, Shareholders Agreements, Employment Agreements, and Service Contracts, as well as various policies such as Privacy Policies and Cookie Policies. Each document is crafted to comply with the applicable legal standards in India and, where relevant, international laws that may apply to foreign clients or cross-border transactions. Clients can rely on the precision and legal efficacy of these documents to safeguard their operational, commercial, and personal interests. All drafted documents are subject to rigorous review to ensure they meet legal requirements and client expectations before finalization.

5.3. **Research and Writing Services:** The Firm prides itself on providing high-quality legal research and writing services. These services are essential for clients seeking to understand the nuances of specific legal issues or to support ongoing legal cases or transactions. We produce a range of written materials, including but not limited to, comprehensive legal articles, research papers, and court pleadings. Additionally, we offer citation editing services adhering to various academic and legal standards such as Harvard, APA, OSCOLA, Chicago, MLA, Bluebook, and AGLC 4. Our research and writing services extend to assisting with publication in academic journals, providing substantive legal website content, and creating professional LinkedIn content for legal professionals.

6. **DISCLAIMER OF WARRANTIES**

- 6.1. **As Is Basis of Service:** The services and information provided by the Firm are offered on an as is and as available basis, without any warranties of any kind, either express or implied. By utilizing our services, including but not limited to legal consultations, drafting services, and legal research, User acknowledge that such services may not always meet their expectations or requirements. While we strive to provide high-quality, accurate, and reliable services, the Firm makes no representations, warranties, or guarantees regarding the completeness, accuracy, reliability, suitability, or availability with respect to the website or the information, products, services, or related graphics contained on the website for any purpose. The Firm expressly disclaims all warranties of merchantability, fitness for a particular purpose, non-infringement, and any warranties arising out of course of dealing or usage of trade.
- 6.2. **No Guarantee of Outcomes:** The Firm makes no guarantees regarding the outcomes of any legal matter or proceeding handled by its attorneys. Legal advice and strategies provided during consultations or through our legal drafting services are intended solely for informational purposes and do not guarantee specific results. Clients should understand that variations in specific facts, circumstances, or the law may affect the applicability of any strategies or advice provided. As such, the effectiveness of such advice may vary, and prior results do not guarantee a similar outcome in future cases. Clients are advised to seek additional opinions and must not rely solely on the representations or advice provided by our Firm. By using the services of the Firm, clients agree to accept these disclaimers and acknowledge that the Firm, while committed to providing high-quality legal services, cannot be held responsible for any actions taken based on the advice given, nor can it be held liable for any perceived failure to achieve a particular outcome.
- 6.3. **No Solicitation:** The content on this website is provided solely for informational purposes and should not be construed as legal advice on any subject matter. In compliance with the regulations of the Bar Council of India, soliciting work or advertising in any manner by law Firms is strictly prohibited. By accessing this website, you acknowledge that you are doing so on your own initiative to seek information about That Unconventional Lawyer based on your own interest, without any solicitation, advertisement, or inducement from us or any of our members. The information on this website is not intended to be a substitute for professional legal advice. No User should act or refrain from acting on the basis of any content included

in this site without seeking legal advice from a qualified lawyer licensed in the relevant jurisdiction. By clicking on “**I AGREE**,” you acknowledge that there has been no advertisement, personal communication, solicitation, invitation, or inducement of any kind whatsoever from That Unconventional Lawyer or any of its members to solicit any work through this website. Downloading, obtaining information, or using the website is done at your own discretion and risk. You will be solely responsible for any damage or loss of data that results from such activities. This website may contain links to external websites, and That Unconventional Lawyer is not responsible for the content or accuracy of any external websites linked herein. We disclaim all liability with respect to actions taken or not taken based on the contents of this website. The contents of this website are the intellectual property of That Unconventional Lawyer. Unauthorized use of any materials found on this website may constitute a violation of copyright, trademark, and other applicable laws and is strictly prohibited. Except as explicitly permitted under this Disclaimer or other written permission, no part of the information on this website may be reproduced or transmitted in any form or by any means. In no event shall That Unconventional Lawyer be liable for any damages whatsoever, whether direct, indirect, incidental, consequential, or punitive arising out of the use of, or the inability to use, this website or its content. While we strive to keep the information on this website current and accurate, we make no representations or warranties, express or implied, about the completeness, accuracy, reliability, suitability, or availability of the website or its content. If you do not agree with any part of this Disclaimer or Terms of Use, you are advised not to use our website. Please ensure you read and accept our website’s Terms of Use and Privacy Policy before continuing to use our site.

7. LIMITATION OF LIABILITY

- 7.1. **General Cap on Liability:** The Firm and its affiliates, including all partners, attorneys, employees, agents, and independent contractors, shall not be liable for any and all direct, indirect, incidental, special, consequential, or exemplary damages, including but not limited to damages for loss of profits, goodwill, use, data or other intangible losses (even if the Firm has been advised of the possibility of such damages), resulting from: (i) the use or the inability to use the services; (ii) the cost of procurement of substitute goods and services resulting from any goods, data, information or services purchased or obtained or messages received or transactions

entered into through or from the services; (iii) unauthorized access to or alteration of your transmissions or data; (iv) statements or conduct of any third party on the service; or (v) any other matter relating to the service. In no event shall the Firm's total liability to you for all damages, losses, and causes of action (whether in contract, tort including negligence, or otherwise) exceed the total amount paid by you, if any, for accessing this site or the services provided by the Firm to you.

7.2. **Incidental and Consequential Damages Disclaimer:** Under no circumstances, including negligence, shall the Firm be liable for any incidental, special, indirect, or consequential damages arising out of or relating to the use of or inability to use the services, including, without limitation, damages for loss or corruption of data or programs, service interruptions and procurement of substitute services, even if the Firm knows or has been advised of the possibility of such damages. The Firm expressly disclaims any and all liability for the acts, omissions, and conduct of any third parties in connection with or related to your use of the services and/or any of the Firm's services. Users acknowledge and agree that the limitations set forth above are fundamental elements of this agreement and the site and the service would not be provided to you without such limitations. These limitations on liability are to be applied to the fullest extent permitted by law and shall survive any termination or expiration of this agreement or your use of this website or the services found at this website. The aforementioned caps and disclaimers form an essential basis of the bargain between the Firm and its User, acknowledging the risks inherent in online legal consultations and the informational nature of the provided services. These limitations are in line with the legal standards established within the jurisdiction of India, where the Firm operates.

8. INDEMNIFICATION

8.1. **Scope of Indemnity by User:** Users of the Firm's services agree to indemnify, defend, and hold harmless the Firm, its partners, attorneys, employees, independent contractors, agents, licensors, and suppliers from and against any and all claims, actions, demands, liabilities, and settlements, including without limitation, reasonable legal and accounting fees resulting from, or alleged to result from, your violation of these Terms or any activity related to your access (including negligent or wrongful conduct) by you or any other person accessing the site or the Firm's services. This

indemnity covers any legal claims arising out of your use of the services provided by the Firm, your breach of these Terms of Use, your violation of any law or the rights of a third party, or any other wrongful conduct. Users are specifically responsible for any indemnity arising from their misuse of the provided legal services, unauthorized conduct, and any act that infringes the rights of any person or entity.

- 8.2. **Defense and Settlement of Claims:** In the event of a claim against the Firm, as part of the indemnity obligation, you agree to promptly notify the Firm of any such claim, cooperate with the Firm in defending such claim, and allow the Firm to assume the exclusive defense and control of the matter at its discretion. You agree not to settle any matter without the express written consent of the Firm. The Firm reserves the right, at your expense, to assume the exclusive defense and control of any matter for which you are required to indemnify the Firm. The indemnification obligation under this clause is in addition to, and not in lieu of, any other indemnities set forth in any written agreement between you and the Firm regarding the use of the site or its services.

9. USER PRIVACY AND DATA PROTECTION

- 9.1. **Data Collection and Use:** The Firm recognizes the importance of privacy and is committed to protecting the personal information of its clients and website User. The Firm collects only the necessary personal data that User voluntarily provide through our website or during the free consultations. This data may include contact details, demographic information, and case-specific details required to provide legal services. The Firm uses this information solely for the purpose of fulfilling its legal services, responding to inquiries, and maintaining records of client interactions for future reference. Data is also used for internal analysis to improve our services. All data collection and handling are conducted in a manner that respects the privacy of our User and is in compliance with applicable data protection laws.

- 9.2. **Compliance with Data Protection Regulations:** The Firm adheres to the highest standards of data protection as required by Indian law and any applicable international data protection frameworks. This commitment extends to ensuring that our data handling practices comply with the Information Technology Act, 2000, Digital Personal Data Protection Act, 2023, and the rules made thereunder, which govern the

collection, usage, and dissemination of personal data. The Firm implements appropriate technical and organizational measures to protect personal data against unauthorized access, alteration, disclosure, or destruction. Regular audits and reviews of our data protection policies and procedures ensure that they remain robust and effective.

- 9.3. **User Rights and Responsibilities:** Users of the Firm's services and website have specific rights concerning their personal data. These rights include accessing their data, requesting corrections to any inaccuracies, opting out of certain uses of their data, and, in certain circumstances, requesting the deletion of their data. Users are responsible for providing accurate and current information and for informing the Firm of any changes to their data. It is also the User's responsibility to understand their rights under data protection laws and to seek clarification from the Firm where necessary. The Firm is committed to providing clear, accessible information on User's rights and the means to exercise them.

10. TERMINATION AND SUSPENSION

- 10.1. **Grounds for Termination:** The Firm reserves the right to terminate or suspend access to our services and website for any User without prior notice, under certain conditions. These conditions include, but are not limited to: a breach of any terms within this agreement, including any associated legal notices; engaging in any unauthorized or illegal activity; and any actions that may cause harm to the Firm, its clients, or its reputation. Additionally, the Firm may terminate or suspend a User's access if it is necessary to comply with legal obligations, protect the Firm's rights and properties, or ensure the safety of our clients, staff, or the public.
- 10.2. **Effects of Termination:** Upon termination, all rights granted to the User under these terms will immediately cease. The User must discontinue all use of the Firm's services and delete any materials obtained from the Firm, including digital copies. Any termination might not affect the accrued rights, liabilities, or obligations of the parties at the time such termination takes effect. This includes the right of the Firm to seek redress for any breaches of these terms that occurred before termination.

- 10.3. **User's Right to Discontinue Use:** Users may discontinue using the Firm's services at any time. Discontinuation will not affect any ongoing or completed transactions initiated before such discontinuation, nor will it negate the User's responsibility to pay for services rendered before the discontinuation. Users are encouraged to inform the Firm formally through the provided contact methods to ensure proper processing and closure of any User accounts or subscriptions. This formal communication helps both the User and the Firm ensure compliance with legal and contractual obligations.

11. GOVERNING LAW AND DISPUTE RESOLUTION

- 11.1. **Governing Law:** This Agreement and the rights of the Parties hereunder shall be governed by and construed in accordance with the laws of India, exclusive of conflict or choice of law rules. Both Parties agree that the laws of India, without regard to principles of conflict of laws, shall govern this Agreement and any dispute of any sort that might arise between both Parties. The courts in New Delhi, India, shall have exclusive jurisdiction over any of the disputes arising out of or in relation to or in connection with this Agreement.

- 11.2. **Dispute Resolution:** In the event of any dispute, controversy, or claim arising out of or in relation to or in connection with this Agreement or its breach, termination, or validity thereof, both Parties shall follow the dispute resolution procedure set forth below:

11.2.1. **Mutual Negotiations:** Both Parties shall first engage in bona fide mutual and amicable negotiations with respect to the dispute, controversy, or claim to resolve the dispute informally.

11.2.2. **Mediation:** If the Parties are unable to resolve the dispute informally within thirty (30) days of initiating mutual negotiations, then either Party may initiate mediation proceedings by providing a written notice to the other Party. Both Parties shall then engage in mediation within thirty (30) days from the date of receipt of the written notice, using a mediator selected by mutual agreement or by a mediator appointed by a court of competent jurisdiction as per the Applicable Laws. Both Parties shall also mutually decide the rules and procedure for the mediation proceedings in writing

unless institutional mediation is selected by both Parties in writing, wherein the mediation shall be governed by the rules and procedure of the mutually selected mediation institution.

- 11.2.3. **Arbitration**: If the Parties are unable to resolve the dispute through mediation within thirty (30) days from the date of initiating mediation, then either Party may initiate arbitration by providing a written notice to the other Party as per the Applicable Laws. The arbitration shall be conducted in accordance with the rules and procedures as may be mutually determined by the Parties in writing. The seat for arbitration shall be New Delhi, India and the venue for arbitration shall be virtual/online through services like Google Meets or Zoom. The arbitration shall be conducted by a sole arbitrator mutually selected and appointed by both Parties. In case the Parties fail to appoint an arbitrator, they may request the competent court to appoint a suitable arbitrator under the Applicable Laws. The arbitration shall be conducted in English language only. The decision of the arbitrator shall be final and binding on both Parties. In the event that a Party fails to proceed with arbitration, unsuccessfully challenges the arbitrator's award, or fails to comply with the arbitrator's award, the other Party is entitled to recover the costs associated with enforcing or defending this award. This includes, but is not limited to, reasonable attorney's fees, court costs, and necessary disbursements in addition to any other relief to which the Party may be entitled.

12. MISCELLANEOUS

- 12.1. **Severability**: If any provision of this Agreement is held by a court of competent jurisdiction to be invalid, illegal, or unenforceable in any respect, such provision shall be modified, rewritten, or interpreted to include as much of its nature and scope as will render it enforceable. If the court finds the said provision cannot be modified, rewritten, or interpreted to become enforceable, the said provision shall be severed from this Agreement, and the remaining provisions of this Agreement shall remain in full force and effect as if such provision was not included. In the event such an invalid, illegal, or unenforceable provision is an essential part of this Agreement, both Parties shall immediately commence good faith negotiations to replace such provision with a

mutually acceptable provision that, to the greatest extent possible under Applicable Laws, achieves the same economic, legal, and other benefits as the severed provision. This clause shall be applied and construed both with respect to this Agreement taken as a whole, and with respect to the parts and sub-parts of this Agreement taken separately.

- 12.2. **Assignment:** The User shall not assign in whole or in part its rights or obligations under this Agreement without the prior written consent of the Firm. The Firm can assign in whole or in part its rights or obligations under this Agreement without the prior written consent of the User. In case of such assignment, it shall be binding on and inure to the benefit of the respective successors of the Parties thereto.
- 12.3. **Waiver:** Subject to provisions of this Agreement, no forbearance, failure, delay, or negligence in exercising any power, right, or privilege under this Agreement by any Party shall constitute a waiver thereof. Any single or partial exercise of any right, power, or privilege under this Agreement by any Party shall not preclude any other or future exercise thereof or the exercise of any other right, power, or privilege. Waiver by any Party of a breach or violation of any provision of this Agreement shall not constitute a waiver of any subsequent breach, default, or violation. Any waiver, permit, consent, or approval of any kind under this Agreement must be made explicitly in writing and shall be valid only to the extent of its express terms and conditions.
- 12.4. **Amendments:** Any amendment, modification, or waiver of any provision of this Agreement, or any consent to any departure therefrom, shall be effective only if it is in writing and authenticated by the Firm.
- 12.5. **Entire Agreement:** This Agreement constitutes the full and complete understanding and contractual agreement between both Parties, superseding all prior or contemporaneous oral or written communications, proposals, agreements, understandings, or representations about the subject matter herein. All prior understandings, discussions, negotiations, and agreements, whether oral or written, are merged herein.
- 12.6. **Notices:** All notices, requests, demands, and other communications that are required or may be given under this Agreement shall be in writing and shall be deemed to have

been duly given if delivered personally or sent by facsimile transmission, by telex, by registered mail, by fax or by electronic mail, to the respective Parties. Notice shall be deemed given: if delivered personally, upon receipt; if sent by telex, upon confirmation of receipt; if sent by registered mail, within three (3) days of depositing in the mail; if sent by fax or electronic mail, upon electronic confirmation of receipt; or if posted on the other Party's last known residence, the next business day after posting. A notice is deemed to be received if it is delivered personally, when it is delivered; if sent by telex, on the third business day after posting; if sent by registered mail, on the date of signature of the courier's receipt or if sent by e-mail or fax, at the time of transmission, provided that no out of office, delivery failure, or not read message relating to such e-mail is received by the sender within one (1) hour of transmission.

13. CONTACT INFORMATION

- 13.1. **Methods for Contacting the Firm:** Clients and User seeking legal consultation or assistance from the Firm can reach out to us via multiple, accessible channels to ensure prompt and efficient communication. The primary method of contact is through our dedicated email address, which is monitored continuously during business hours. Additionally, direct phone lines are available, which connect clients to our customer service team capable of addressing inquiries and scheduling consultations with the appropriate legal experts. For more traditional or formal communications, postal mail can be directed to our physical office address, details of which are readily available on our website under the "Contact Us" section. We ensure that all contact methods adhere to the highest standards of client confidentiality and are secured to protect sensitive information.
- 13.2. **Operational Hours and Response Times:** The Firm operates from Monday to Sunday, accommodating the needs of international clients across various time zones. Our official business hours are from 8:00 AM to 8:00 PM Indian Standard Timing (IST), during which our team is fully available to respond to inquiries and provide legal support. Email inquiries may be typically addressed within twenty-four (24) hours of receipt, ensuring that no client query goes unanswered for an extended period. Urgent legal matters are prioritized, with mechanisms in place to swiftly escalate these cases to our senior legal team. Clients can expect thorough and timely

communications, reflecting our commitment to responsiveness and exceptional service quality.